

Asia and Japan Division

In Asia, Manulife contributes to a wide variety of projects in the countries and regions where it operates: China, Hong Kong, Indonesia, Japan, Macau, Malaysia, Philippines, Singapore, Taiwan, Thailand and Vietnam. The Company and its employees and agents in these regions support underprivileged children and the elderly, as well as charitable organizations focused on health, wellness and education.

In mainland China, Manulife-Sinochem collaborated with the Wheelchair Foundation to sell environmental protection bags. The money raised enabled the foundation to give wheelchairs to the disabled. In addition, nearly 500 staff and agents in Beijing, Guangzhou and Shanghai took part in the Terry Fox run.

In Hong Kong, Manulife has been named a Caring Company by the Hong Kong Council of Social Service in recognition of its work in supporting local communities. The Company builds long-term partnerships with selected charitable and educational institutions to help the young and the elderly.

In 2005, Manulife Hong Kong:

- funded a centre for children with learning disabilities and a cancer patient resource centre;
- partnered with the Hong Kong Red Cross in the aftermath of the tsunami to encourage Hong Kong residents to donate money, blood or volunteer time to the organization;
- supported Operation Santa Claus, which answers the wishes of the needy.

In addition, for the third year in a row, Manulife has been recognized as the top fundraiser in the Hong Kong and Kowloon Walks for Millions, which supports the Community Chest of Hong Kong. More than 1,800 staff and agents participated in the 2005 walk and won the Challenge Cup as Overall Top Fundraiser.



Manulife has employees and agents in Banda Aceh, Indonesia and, as a result, focused its post-tsunami relief efforts in this area. During 2005, Manulife:

- provided shelter, housing loans, counselling and other assistance to agents and employees who suffered from the disaster;
- declared a one-year premium holiday for policyholders in Aceh and committed to prompt payment of claims;

In the Philippines, a major concern for the Company and its employees is helping children with disabilities through organizations such as:

- Alay Akay Foundation, which provides occupational therapy for children with mental disabilities;
- Blessed Luisa School, which holds a 15-school sportsfest for children with mental disabilities;
- Reach Foundation, which equips parents of children with special needs.



- restored two local schools;
- established interest-free loan programs that have allowed 120 small business owners to open or reopen their businesses in Banda Aceh.

Manulife in Singapore is a strong supporter of the Straits Times Pocket Money Fund, which provides 10,000 children with snack money for school. In 2005, all 120 Manulife staff and advisers gave up their lunch hour for one day to sell 20,000 boxes of mints to raise money for the fund.

“Knowing my blood will some day save lives is reward enough.”

Chow-Foo Kwong, Assistant Business Development Manager, Manulife Hong Kong



In Thailand, the Duang Prateep Foundation has worked with the urban and rural poor for almost 30 years. Manulife supports its sponsorship program, which provides assistance to schools and children throughout Thailand. The foundation also runs an AIDS project whose staff works with local volunteers to organize outreach projects in rural communities.

For the past five years in Vietnam, Manulife has supported Operation Smile, an organization that provides free surgery for children and young adults born with facial deformities. In 2005, Operation Smile



sent a mission to the central city of Danang, where Manulife donated funds for the mission and a number of employees provided logistics support.

In 2005, Manulife Vietnam also:

- donated school gifts, including T-shirts and notebooks, to 3,000 needy children as they started a new school year;
- presented Tet Lunar New Year festival gifts to 3,500 needy children across Vietnam in cooperation with the Relief Association for Orphans and Disabled Children.

Manulife Schools

As part of its commitment to rebuilding Indonesian communities following the 2004 tsunami, Manulife Indonesia is supporting two schools in the province of Banda Aceh. Manulife also supports two schools in the province of Java.

In July 2005 – the twentieth anniversary of Manulife Indonesia – Dominic D’Alessandro, Manulife President and Chief Executive Officer, presided over the official opening ceremony of the first of the Banda Aceh schools, SDN 25 Manulife.

The school had a roster of 200 students before the tsunami but, sadly, only 60 students have returned. However, the facility has been rebuilt to accommodate the pre-tsunami numbers in the hopes that enrolment will rebound.

In addition to donating funds for reconstruction, the Manulife Care Foundation provided the school with sports equipment, refurbished a library with new books, and provided the students with school bags and notebooks.

In mid-December, the second Manulife school – SDN 28 Manulife – was opened. The Manulife Care Foundation renovated the school, making significant enhancements to the original structure, such as a principal’s office and new sports facilities.

The tsunami had a profound effect on the children of Banda Aceh, many of whom lost parents and other family members. Through the Manulife Care Foundation, a play therapy program administered by trained counsellors is helping the children to cope with their traumas by getting them to talk about their feelings. The program takes place in both Banda Aceh schools.

Operation Santa Claus

Operation Santa Claus is an annual charity campaign organized by South China Morning Post and Radio Television Hong Kong, and is supported by Manulife.

As its name suggests, Operation Santa Claus answers the holiday wishes of Hong Kong’s needy. Last year Timothy Ma, who runs a non-profit association for seniors living alone, had a particular wish. He wanted to extend the association’s 24-hour Personal Emergency Link service to 50 children and adolescents with life-threatening conditions. The service provides devices that are linked to a 24-hour call centre operated by the association.

Through Operation Santa Claus, Manulife provided the necessary funds to install the devices in the children’s homes.

REACH Foundation

Assisted by a grant from Manulife Philippines, parents of children with developmental disabilities in Mandaluyong City are learning how to give basic therapy to their children.

The training is provided by the Rehabilitation and Empowerment of Adults and Children with Handicaps (REACH) Foundation through intensive workshops delivered in the children’s communities or homes.

When the foundation receives a referral, a therapist evaluates the child’s needs and designs a program to be carried out by the parent. Each week, a volunteer reports back to the therapist on the progress of the sessions.

More than 70 children with disabilities ranging from autism to Down’s Syndrome currently receive free therapy services through REACH.



“It gives me a lot of pleasure seeing Manulife banners stand out in prominent positions among those of so many other organizations participating in the Walks for Millions event. Getting up at four in the morning is worth it!”

Matthew Lee, Office Service Department, Manulife Hong Kong

