

Commitment to Clients

At Manulife, we give top priority to meeting our clients' needs. We believe that by understanding their point of view, we can help our clients make the financial decisions that are right not only for today, but also for tomorrow.

By listening to our clients, we can develop and enhance products that meet their individual needs and situations – products that are flexible and provide a wide variety of options. Our communications are client-friendly, written and designed in such a way that clients can easily assess their current and future needs. Our user-friendly and secure technological solutions let them carry out an increasing number of financial transactions, including personal banking, group health plans and retirement planning and savings, from a home computer or telephone.

Clients can purchase Manulife's products in a number of ways: through an advisor, banking consultant, broker, financial planner or affinity group, or online. Wherever or however they purchase a Manulife product, they can be sure they will always receive the highest level of service.

